

Derbyshire and Lancashire Gliding Club - Residential Courses 2022

Terms and Conditions: (9 November 2021)

1. **Booking:** Bookings are made by contacting our office. A reservation on one of our holiday courses is confirmed when we send you written confirmation that the booking has been accepted.
2. **Payment:** A deposit of £100 towards the course fee is payable as soon as your booking is confirmed. The balance of the course fee is payable no later than 28 days before the start date of your course.
3. **Cancellation by you:** If you cancel your reservation more than 28 days before the start of your course, the deposit is non-refundable. If you cancel within 28 days of the start of the course, the whole of your course fee (including the deposit) will be forfeit unless we are able to fill the vacancy, in which case we will offer you a refund of the amount you've paid for the course less an administrative fee of £100. We will do all we reasonably can to fill any vacancy but are under no obligation to do so.
4. **Cancellation by us:** We have the right to cancel a reservation at any time for reasons beyond our control and will contact you as soon as circumstances allow. We also reserve the right to cancel your reservation if you do not pay the balance of the course fee by the 14th day before the course starts.
5. **Effect of cancellation by us:** If we have to cancel your reservation for any reason beyond our control, we will offer you a place on another course, if one is available, or a full refund of the payment you have made for the course.
6. **Covid-19:** If we have to cancel your holiday due to Covid-19, we will offer you a full refund of the payment you have made for the course or the opportunity to book on a later date.
7. **Our Covid precautions:** We are still taking the current situation very seriously for everyone who visits the club. We are closely following government recommendations and guidance in addition to our own sports best practices specific to gliding. We will ask all course members to undertake a lateral flow test before attending the club and may, in any event ask you to take a test on arrival and would appreciate your assistance and cooperation. If a lateral flow test administered at the club is positive, you will be asked to leave and contact the office later, about any applicable refund or to re-book on a later date.